



# mbug-pc newsletter

Established 1983 / Incorporated 1988

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**Sign up for the  
1st Annual MBUG-PC  
Potluck Picnic  
Saturday August 17  
Pebble Beach**



See details on page 10!

**Kristen  
Knutson**

MBUG-PC  
Program Chair  
[mcle@msn.com](mailto:mcle@msn.com)  
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## Who are you? Identity Theft and the Internet

Our speaker for August will be MBUG-PC's own **Clive Sanders**, an early MBUG-PC member as well as a Workshop Leader (Internet, e-mail & Beyond), F1 for Help Team (Windows95/98/2000), Columnist (Windows98 and Other Tips) and Secretary/Treasurer. Clive will be speaking on the subject of **identity theft**, with an emphasis on the elderly, but will cover issues that concern us all, no matter what age.

Identity theft is a concern for anyone using a computer. With remarkable ease, someone can get information on you, much of it through your computer. Unbeknownst to you, they can use your personal information such as social security card number, credit card number, personal data and other things to defraud you and others. Clive will address ways in which we can protect ourselves from this malicious new area of criminal activity.

In order to protect yourself, you need to know more about the following topics, which will be covered in this General Meeting:

- Firewalls
- Anti-virus software
- Downloading from web
- Using secure web pages (golden padlocks)
- Dummy e-mail addresses
- Preventing browser from revealing information
- Privacy policies
- Encryption of sensitive data
- Use of "anonymizers"
- How to be more circumspect



This is an important program for each and every person who uses a computer. Protect yourself so that your time on the Internet is enjoyable and safer. ♦

**Free and open to the public! Invite your friends!  
Enter our fund-raising RAFFLE for great prizes!**

**Friday, August 2, 2002 at 7pm at the Pacific Grove Adult  
Education Center, 1025 Lighthouse Avenue, Pacific Grove**

# WIN an Iomega Zip 250 MB USB External Disk Drive (PC/Mac)

at the August 17 Potluck Picnic/BBQ

## SPECIAL MBUG-PC RAFFLE!



The street value of this drive exceeds \$145.00, but it could be yours for as little as \$5.00 if you are the **LUCKY WINNER** of the **SPECIAL MBUG-PC RAFFLE!**

Special Raffle to be held at MBUG-PC Potluck Picnic on August 17, 2002

This sleek new Zip 250mb USB Powered Backup Drive is incredibly versatile and easy to use. It gets its power from your computer's USB connection, so you can take it anywhere. It's also plug and play, so you can swap USB devices on the fly. Best of all you can use 250mb and 100mb disks.

MBUG-PC Fundraising Raffles are usually held at General Meetings (the first Friday of each month). Normally you must be present at monthly meetings to buy raffle tickets. But for this **SPECIAL RAFFLE** only, you are invited to enter by mail or on the day of the MBUG-PC Potluck Picnic.

Send **\$5.00 for each ticket** and we guarantee that you will be included in the **SPECIAL MBUG-PC RAFFLE** drawing to be held at the **MBUG-PC Potluck Picnic on Saturday, August 17, 2002**. Picnic Information Hotline: Regina (831) 375-4496.

Send checks made out to "MBUG-PC" to: MBUG-PC, 177 Webster Street A-354, Monterey CA 93940. Please include the number of **SPECIAL MBUG-PC RAFFLE** tickets you wish to buy, along with your name, phone number and address. If the **LUCKY WINNER** is not present at the MBUG-PC Potluck Picnic draw, the winner will be contacted and arrangements made to deliver the prize!

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**15 - 20% Discount on all Computer Books at Borders Bookstores to MBUG-PC Members**

Show your MBUG-PC Membership card at time of purchase. For a card, see Don Slaiter at any of the MBUG-PC General Meetings.

## PRESIDENT'S CORNER



Jack  
Lewtschuk

### OVER ONE BILLION PCs SHIPPED

Approximately 1 billion PCs have been shipped worldwide since the mid-'70s. Seventy-five percent of these machines have gone into professional, or work-related, environments, while the other 25 percent have been for personal, or home, use. Approximately 81.5 percent of PCs shipped have been desktops.

The next billion, though, should ship much more quickly. Declining prices, the growth of the Internet, and the rapid adoption of computers in the developing world will likely double the number of PCs shipped by 2007 or 2008.

Broadband will help increase shipments. Studies have shown that broadband subscribers in the United States use their PCs more often and for more functions than do consumers with dial-up accounts. Additionally, broadband users think of their PCs as a necessary utility. "People stop referring to their computer," she said. "The telephone is transparent. You don't say, 'I'm going to go use my telephone.'" Historically, increased PC usage has prompted upgrade cycles and multiple PC ownership.

So far, most of the PCs shipped have gone into developed nations. The United States has received 38.8 percent, or 394 million, of PCs shipped. Nearly 25 percent have gone to Europe, while only 11.7 percent have gone into the Asia-Pacific region, the fastest-growing market today. In terms of design, the vast majority of PCs shipped have been desktops. Only 16.4 percent of PCs shipped were notebooks, and only 2.1 percent were PC servers, or servers based around the chip designs originally devised by Intel. These two markets, though, are expected to be the profit centers for manufacturers in the future. The billionth PC likely shipped in April 2002.

### THE PEOPLE'S PC IS NOW AN ADULT

The first production personal computer (PC) available to the general public was born on August 12, 1981 at IBM. By today's standards, it was a puny youngster, 16 bits, 4.77 RAM, hugging a really floppy 5.25 disk in its drive.

The toys were few, a graphics card, a green-phosphor monitor, MS BASIC programming language and not much more. As we know, much changed in 21 years.

### Happy Birthday, PC!



### MBUG LISTSERV

If you are still not a subscriber to the MBUG listserv, you have missed recent alerts about a new twist to the "Nigerian Connection Scam", "Fake Bank Letter Scam", "e-Bay Scam" and a scam involving fake IRS forms.

A number of information messages regarding current viruses were also posted.

■ We announced a special raffle and an e-mail auction.

■ There was a Smart Media card reader for sale.

■ A member was seeking advice and received it.

### HIGH-SPEED INTERNET CONNECTION INCREASE

Roughly 24 million Americans, or 21 percent of all web users, now have high-speed connections at home, an increase of more than a quarter since the start of the year, and quadruple the number of broadband users just two years ago, according to a Pew Survey last month.

Pew Survey reports that the average Internet user with high-speed home access does seven online tasks or activities per day compared with about three a day among dial-up users.

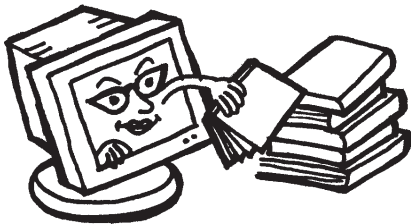
*"Broadband users spend more time online, do more things, and do them more often than dial-up Internet users,"* the Pew report said. Another key finding, Pew said, was that the extra time spent online due to broadband comes at the expense of other activities such as watching television and shopping. Thirty-seven percent said their Internet use has cut down on TV time; 31 percent said it has decreased time spent in stores;

and 18 percent said it has reduced their newspaper reading.

The dominant mode of high-speed access was still through cable TV modems at 71 percent, followed by DSL telephone lines at 27 percent, while 2 percent were using satellite or wireless broadband services. As might be expected, high-speed connections also appear to be enabling more work to be done at home, with about a third of the survey's respondents saying they "telecommute" at one time or another.

### RUNNING OUT OF THINGS TO READ?

How about a whole library of 1300 magazines right where you sit, at no cost and no late return fees? How about newspapers? Yes, that too and other assorted goodies. Go to <http://www.magazinesatoz.com/>



### VIRUS WARNING – AGAIN!

Yet again, a number of MBUG-PC members have been under computer virus attack. I am sorry to say that several lost the battle.

If you surf the Internet, receive e-mail or load programs from floppies and/or CDs/DVDs, you have to have a **good anti-virus program** which is **updated weekly** (and sometimes more frequently)! If you don't, you will have headaches and may have to spend some money.

You think that it can't happen to you? Ask around. ♦

## MEETING REVIEW



Ann Mack

### Redshift Updated

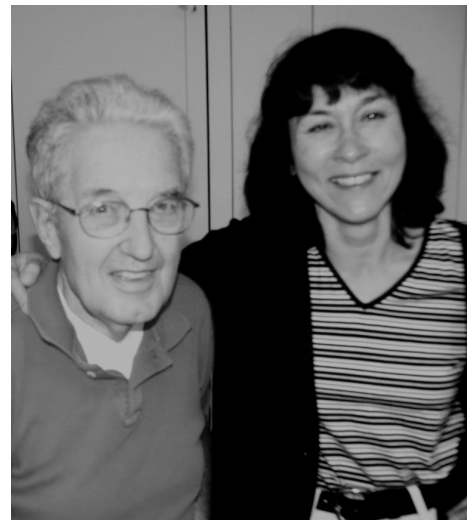
Everything's up-to-date at RedShift ... they have really expanded their DSL capabilities and service.

**Edward Dooling, RedShift Sales Manager** gave MBUG-PC Members and guests the latest news at our July General meeting.

Ed started with a group of basic definitions (thank goodness):



*Our guest speaker, Edward Dooling (who was much more cheerful than shown in this photo) gave a good talk.*



*Richard Binsacca, Raffle Sales and Regina Doyle, Newsletter, share a friendly moment at the meeting.*

**DSL = Digital Subscriber Line**  
**DSLAM = Digital Subscriber Line Access Multiplexer**

**ADSL = Asymmetric Digital Subscriber Line** (very fast transmission from 384k to 1500k at 12,000 or 14,000 line feet limit without repeaters)

**IDSL = ISDN Digital Subscriber Line** (slower transmission at 144k but at distances up to 30,000-line feet limit)

**Repeater** = A remote terminal used to extend the line feet limit

**SDSL = Synchronous Digital Subscriber Line** (for business: same upload and download speeds, but more restricted line feet limit)

**IP = Internet Provider** (RedShift, AOL, PacBell etc.)

DSL has the benefits of faster Internet speeds, always being on (no dial ups to contend with, no shut downs either), one telephone line is enough for a home system and the ability to create a home network of several machines.

### Can I Have DSL?

Most people want to know how far these signals have been extended?

More to the point, is the service available in my area? RedShift covers most of Carmel by now and parts of Pacific Grove will have more repeaters by the beginning of next year.

### How much is it?

The next concern to most PC users is “what is the price”? According to Ed, DSL is reasonably priced if you consider that you only need one phone line (+\$15) and you no longer have to pay for Internet access (+\$19.95). RedShift’s basic 384k/128k ADSL lines are priced at \$53.95 a month. One-time self-installation costs are an additional \$99.00 and full installation runs around \$198.00. The latter is recommended to ensure that everything is in prime working order. Costs rise to \$198 a month for a 1500k/384k line.

An IDSL line runs at 144k/144k is \$99.50 per month and costs \$349 for a full installation. Good pricing is now available, so call your friendly RedShift representative.

Business DSL lines and SDSL cost considerably more than “home versions” at \$169.95 to \$299.95 per month for 12,000 or 8,000 line feet limits. SDSL speeds range from 384k to 2300k.

### Creme de la Creme

The top of the line service, Reach T1, is the solution for those businesses that can’t get DSL. RedShift gets their service from New Edge Network and assures customers of reasonable pricing for fractional and full T1 speeds.

Prices run from \$699.95 for equipment and between \$299.95 and



Photographs by Bill Hyler, MBUG-PC

*Due to work pressures, our excellent Program Chair Kristen Knutson (who brought RedShift to this MBUG-PC General Meeting), is looking for a volunteer to replace her at the end of the year!*

\$699.95 a month for service. But there are no distance limitations on a T1 line.

### Wireless on the Peninsula

In our local area, wireless broadband Internet connections are available in Castroville, Greenfield, Soledad and Salinas with full duplex loading capabilities. King City is slated to be available later in the year. Connection speeds range from 256k thru 1100k on a 2.4 Ghz signal.

### Spam, Speed & Viruses

Now, after your speedy connection to the Internet ... what about e-mail? What about spam? What about viruses? What about filtering?

Spam, defined as any unwanted e-mail (see the June 2002 issue of MBUG-PC Newsletter for more information), can be filtered out by “blocking” mail from certain senders through your e-mail program. One

clever way to identify spam is to use a “throwaway” e-mail address or site you don’t want to use again. The mail in your throwaway address can then be deleted instantly.

RedShift is a “closed relay” IP, which means that you have to be a RedShift customer to send e-mail through their lines. “Open relay” IPs do not stop mail from non-customers. Thus spammers can send thousands of pieces of mail through “open relays” into unsuspecting mailboxes.

We can’t say this often enough: the best way to fight computer viruses is by having a good anti-virus program, activating it, and update, update, update! Viruses are becoming more and more sophisticated and there are new ones every day. **Updating the program is very important.** However, do not run two different anti-virus programs at the same time: it won’t work. You won’t be double-covered and worse, the anti-viruses will fight each other! The responsibility for filtering mail lies with both the customer and their IP. They must work it out in each case individually.

### RedShifting Across the USA

Basic RedShift member benefits apply to all DSL as well as dial-up accounts. RedShift now has local access numbers in the 48 contiguous states (sorry Sonja, but Hawaii is not included), so most business travellers or vacationers can still get their “RedShift fix”!

Ed gave a fine presentation, answered lots of questions and, we suspect, got himself a few more customers. For more information go to [www.redshift.com](http://www.redshift.com) ♦



# SpamKiller: Not Ready for Prime Time?

by James Anway, MBUG-PC Columnist & "F1 for Help" Team

*After trying out software developed by McAfee.com called "SpamKiller" I sent the company a review of my experiences. McAfee promises that its software allows you to get the e-mail you want and nothing else, and that SpamKiller quickly and easily helps stop spam from polluting your inbox with advanced rule-based and list-based filtering.*

*The software retails for about \$29.95 a copy. Per PCWorld's recommendation, some of my customers and I bought and installed the McAfee SpamKiller version 2.9.14.*

## The Results, Please

**In my opinion, McAfee's SpamKiller is not ready for prime time.** I have subsequently had to uninstall the product on a customer's and my own PC because of problems.

I sent the following information to PCWorld and to McAfee's SpamKiller technical support and also passed on the same message to MBUG-PC members via the listserv. I received a few interesting replies from other MBUG-PC members and am reprinting a synopsis of the dialogue here for the benefit of you who didn't get the whole conversation.

## Conflicts with MS Outlook 2002

SpamKiller does NOT work logically with MS Outlook 2002. My customer had about 300 items in his Outlook inbox and SpamKiller kept showing the SAME messages in its Inbox. In fact if I deleted a message in SpamKiller's inbox, immediately the same message was deleted in Outlook 2002's inbox. Thus SpamKiller's inbox with MAPI accounts (i.e., MS Outlook) is in reality the same messages that are already in Outlook's Inbox, plus a few that are not yet received by Outlook. This is because with Outlook (MAPI accounts), SpamKiller's filtering is not performed until after one has retrieved the messages with this e-mail program.

Thus SpamKiller continues to filter ALL e-mail messages that are in Outlook's Inbox. When a customer's Inbox contains a large number of messages (not a uncommon occurrence), the SpamKiller filtering process pegs the CPU for a very long time - even mouse movements are stopped until the filter checking is done. This same filter checking process happens again and again on the same messages without any warning to the customer - except that nothing else can be done on the computer until SpamKiller finishes.

## Outlook Express Troubles

I just uninstalled SpamKiller on my own computer where I use Outlook Express because I found that SpamKiller's filtering process is overly aggressive: too many good messages wind up in SpamKiller's "killed" section. I found that just creating filters in Outlook Express was a safer and less time-consuming way of filtering e-mail messages.



## But it Works Fine for Some ...

On the other hand, **Pete Petit** ([ppetit@redshift.com](mailto:ppetit@redshift.com)), MBUG-PC Member 475, replied that my experience seemed "very strange" since he was running SpamKiller version 2.9.14.0 and Outlook Express 6 version 6.00.26 in XP and was not experiencing similar problems.

Pete went on to say that SpamKiller checks his mail at his provider (RedShift) with the frequency he specifies. It separates what SpamKiller and Pete have agreed by configuration is spam from the rest of his email. Meaning that it flags and separates the spam from the "good" e-mail waiting on RedShift. Pete says he has the option to

“rescue” what has been labelled as spam if he wishes, or to delete and/or add a spam filter for any of the “good” messages in his SpamKiller inbox if he believes that particular message to actually be spam.

On a technical note, Pete says to “note that Outlook Express is presumably closed during this process.” Whenever he then opens Outlook Express, from within or without SpamKiller, and retrieves his mail from RedShift, he receives only those messages that SpamKiller did not filter out, plus any that he may have “rescued” from within SpamKiller. At that point his SpamKiller inbox will be empty until new mail is found at RedShift. Whatever he retrieves from RedShift is sitting in his Outlook Express inbox until he chooses to delete it or move it to another folder. He says he has never had a message removed from Outlook’s inbox nor has “read” mail appeared in his SpamKiller inbox on a subsequent opening of that program. Pete says he has full control over adding to and deleting SpamKiller’s filters which can filter out dozens of spam messages a day for him. He “rescues” about 1 in 10 filtered messages and receives anything that may otherwise look like spam from any “friend” he has specified within SpamKiller. He says it is easy to import the contents of one’s address book(s) as “friends.”

In short, for Pete Petit, SpamKiller works exactly as advertised and reviewed in PCWorld and he is very happy with it.

I responded to Pete by saying that it is when using MS Outlook that the problems I mentioned show up the most. In Outlook Express the only major problem I have found is “over-SpamKill”. I found that it killed even the latest issue of RedShift’s Newsletter! And I believe that many users will become confused as to what to do and when, between SpamKiller and Outlook Express. Pete thinks this can be overcome by clicking the “Add friend” button in SpamKiller and one’s Internet service providers own mail will forever be passed through.

### ... but Others Report Slower Processing

**Sam Gales** (*SamuelG875@aol.com*), MBUG-PC Member 1023, responded to my listserv message to say that he tried SpamKiller and did not like it for the simple reason that it tended to slow up his processing on AOL and MSN, and may be Hotmail. So, like me, he uninstalled

it. Things cleared up and speeded up, too. Also, he found nearly 500 messages in Hotmail.com that were not display while SpamKiller was running.

### Enough Information: Make Up Your Mind

I hope that the above experiences with SpamKiller, both good and bad, have helped you to decide whether to try McAfee’s product or not. **Thanks to Both Pete and Sam for sharing their experiences.**

If you have any questions, send me an e-mail at *janway@redshift.com*. MBUG-PC’s whole purpose is to get this kind of excellent dialogue going! ♦

## Top 10 Tips for Troubleshooting PC System Slowdowns by Nick Mertes

At my latest MBUG-PC Hardware Workshop on July 17, I reviewed the main reasons your computer might be slowing down. Before considering an upgrade, look for potential hardware problems first. Check for:

- 1. Overheating processor** Clean your CPU! Make sure your fan is running!
- 2. Bad RAM** Look for flaws, for overheating or whether you have too much memory.
- 3. Failing hard disk** Check for noise, run scandisk/checkdisk and consult a professional!
- 4. BIOS settings** Ensure you are at optimal machine settings (motherboard vs default).
- 5. Disk type / controller compatibility** With a new disk drive, check that your motherboard supports UDMA 66 specs. Also check your drive cable for compatibility and wear.
- 6. Windows services** Review what’s running and disable all unnecessary stuff!
- 7. Runaway processes** Look for badly written device drivers and legacy software.
- 8. Disk fragmentation** Check whether your disk is too full. Defragment often!
- 9. Background applications** Shut down unused applications running in the background.
- 10. File system issues** Check your cluster size. Tweak your registry values. Move files/folders out of the root directory.

*nick@mbay.net* ♦



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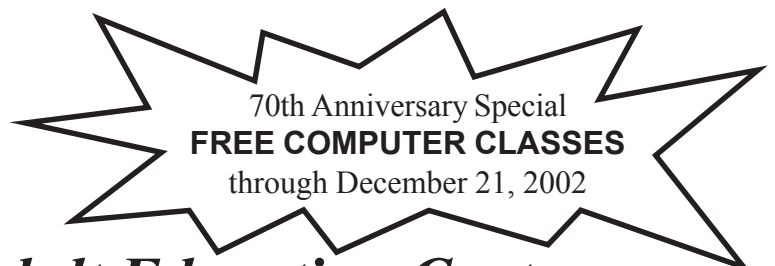
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## MICROSOFT WORD 2000

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Workshop Leader

Telephone (831) 626-3573

e-mail

[mgradbury2@earthlink.net](mailto:mgradbury2@earthlink.net)



Wednesday, August 28  
7:00 to 9:00pm  
at Archer Park Center

We'll look at getting Word files ready for printing, focusing on Page Setup and Print Preview in the FILE menu. I will also present participant's tips mainly dealing with handy shortcuts. This includes "Jack's Jewels", discoveries made by MBUG-PC President Jack Lewtschuk by combing the Internet for us (even though he's a WordPerfect man). Participants are welcome to telephone or e-mail questions ahead of time so we can take them up during the workshop.

*Margaret*

## INTERNET, E-MAIL & BEYOND

### Clive Sanders

Workshop Leader

Telephone (831) 375-5376

e-mail [simbacli@pacbell.net](mailto:simbacli@pacbell.net)



Friday, August 16

7:00 to 9:00pm

Adult Education Center  
Pacific Grove (AEC PG)

Persons of all levels of user experience are welcome to this series, though we mainly cater to beginners. We'll look at ways you can browse the Internet, and as before, will explore the use of several different search engines to do so. Interaction is encouraged so as to share our collective problems, knowledge, discoveries and computer solutions about e-mail and more. If you have any questions in advance, send them to me or to [mbug@redshift.com](mailto:mbug@redshift.com)

*Clive*

## WINDOWS 98 & OTHER TIPS



compiled by  
**Clive Sanders**

*This is one of my "other tips", rather than a strictly Windows98 issue, although still pertinent. I often draw your attention to advice from PC Magazine's website (<http://www.pcmag.com>) but this time I urge you to look for **Tips from Fred Langa** (<http://www.langa.com>) where I got the following useful tid bit:*

### How To Clean-Install IE6 On XP

Reinstalling IE6 on XP can be a hassle because there's no easy way to un-install a version that's gone bad.

If you have good backups, of course, you can revert to a known "good state" (see <http://www.langa.com/backups/backups.htm>). But many people still don't bother with backups. In that case, if your copy of IE6 goes bad, you're stuck. If you try to download and install a clean copy, the download wizard either doesn't provide the option, or chokes and says, in effect "Been there, done that."

The best solution is restoring your system to a known-good state via backup, but if that option isn't available to you, try these links:

Microsoft has posted a generic registry-edit workaround at <http://support.microsoft.com/default.aspx?scid=kb;EN-US;q304872>.

But users report that the Microsoft-sanctioned technique doesn't always work, and have found other workarounds. You'll have to do some poking around among the results returned by this link in order to find a solution that matches your specific situation (there's no universal answer, alas).

<http://groups.google.com/groups?q=reinstall+ie6+xp&hl=en&btnG=Google+Search>

In any case, it's good to know that an IE6 reinstall on XP is at least possible, and that others have succeeded in doing just that.

*simbacli@pacbell.net*◆



You are invited to the  
**Inaugural MBUG-PC  
 Potluck Picnic**  
 Saturday August 17, 2002  
 Indian Village, Pebble Beach  
**Come by 12 Noon! Let's Eat at 1 pm!**

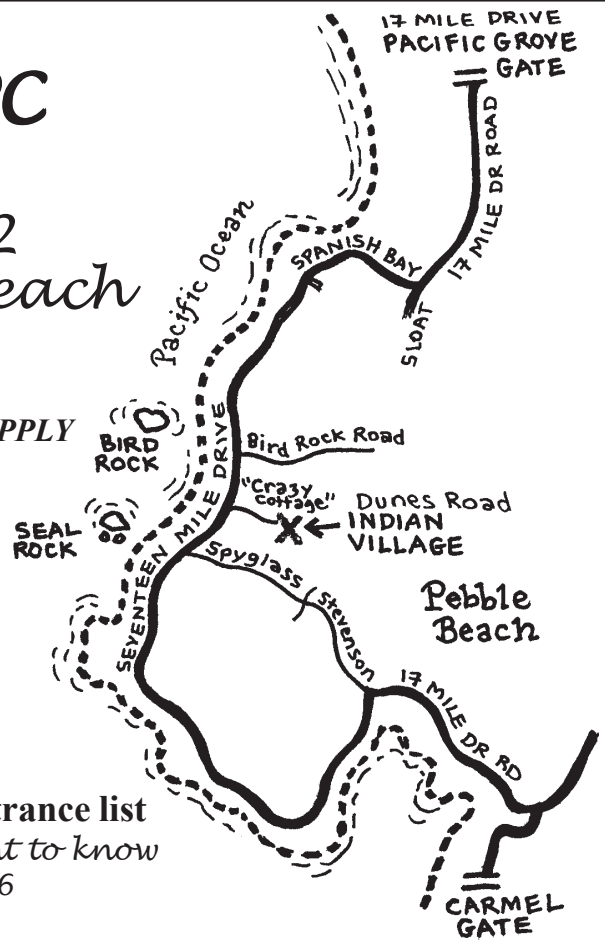


**YOU BRING**

- \*an appetizer, or salad or dessert
- \*a friend
- \*your appetite
- \*a jacket
- \*a folding chair or blanket

**WE WILL SUPPLY**

- \*hamburgers
- \*sausages
- \*soft drinks
- \*a little beer
- \*a little wine
- \*utensils & napkins



**Confirm attendance to get on the no-fee gate entrance list**  
*Questions? Need to confirm attendance? Want to know what to bring? Call Regina at (831) 375-4496*  
*ReginaDoyle@aol.com*

**Clive's Common-sense  
 on Credit Cards**

*I will conduct a workshop on Identity Fraud at the MBUG-PC August General meeting (see front page article for details). As a prelude to this, and in case you can't attend, I offer some common-sense rules about using your credit card. Though the safest way to purchase items via the Internet is by credit card because you can often dispute the charges if something is wrong, you should:*

- Make sure you are purchasing merchandise from a reputable source.
- Don't give out your credit card numbers online unless the site is secure and reputable. Most times a tiny icon of a padlock appears to symbolize a higher level of security in order to transmit credit card data.
- Do your homework on the individual or company to ensure that they are legitimate.
- If in doubt DO NOT continue to purchase. Try to obtain a physical address rather than merely a post office box and a phone number, call the seller to see if the number is correct and working.

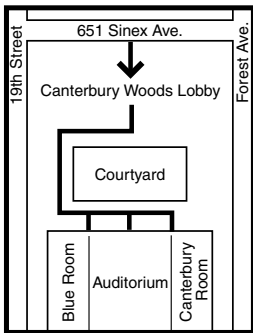
- Send them an e-mail to see if they have an active e-mail address and be wary of sellers who use free e-mail services where a credit card wasn't required to open the account.
- Consider not purchasing from sellers who won't provide you with this type of information.
- Check out other web sites regarding this person/company.
- Don't respond to special offers (ESPECIALLY through unsolicited e-mail).
- Don't deal with individuals/companies from outside the USA with the exception of Canada.
- Make sure the transaction is secure (within the padlock frame) when you electronically send your credit card numbers.
- You should also keep a list of all your credit cards and account information along with the card issuer's contact information. If anything looks suspicious or you lose your credit card you should contact the card issuer immediately.

**Clive Sanders, MBUG-PC F1 for Help Team,**  
*Windows95/98/2000 simbaclive@pacbell.net*◆

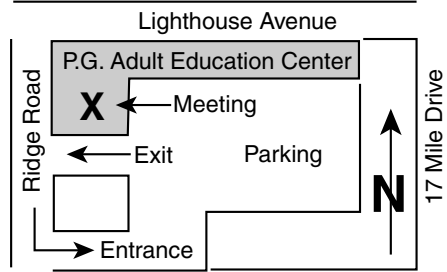
# MBUG - PC Calendar of Events - August 2002

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		30 July <b>DIRECTOR'S MEETING</b> CBW Begins at 7pm <i>Everyone Welcome!</i>		1	<b>2</b> <b>GENERAL MEETING</b> Internet Identity Theft Clive Sanders AECPG 7:00 - 9:00pm	3
4	5	6	7	8	9	10
11	12	13	14	15	<b>16</b> <b>"The INTERNET, E-MAIL &amp; BEYOND"</b> AECPG 7:00 - 9:00pm Clive Sanders	<b>17</b> <b>MBUG-PC Picnic/BBQ</b> Indian Village Pebble Beach
18	19	20	21	22	23	24
25	26	27	<b>28</b> <b>"MICROSOFT WORD"</b> APCM 7:00 - 9:00pm Margaret Bradbury	29	30	31

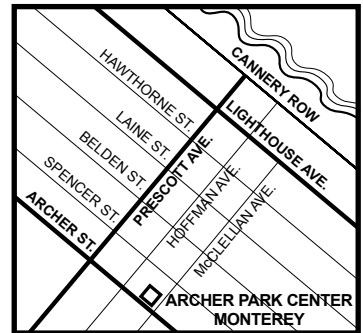
**CBW - Canterbury Woods**  
 651 Sinex Avenue  
 Pacific Grove



**AECPG - General Meeting Location**  
 Adult Education Center, PG  
 1025 Lighthouse Avenue, Pacific Grove



**APCM - Archer Park Center**  
 542 Archer Street  
 Monterey



## Tentative Calendar September 2002 *Please Check the September Newsletter for Final Dates & Times*

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	<b>3</b> <b>DIRECTOR'S MEETING</b> CBW Begins at 7pm <i>Everyone Welcome!</i>	4	5	<b>6</b> <b>GENERAL MEETING</b> AECPG Topic & Speaker to be announced 7:00 - 9:00pm	7
8	9	10	<b>11</b> <b>"Digital Art &amp; Photography"</b> APCM 7:00 - 9:00pm Eileen Begley	12	13	14
15	16	17	18	18	<b>17</b> <b>"The INTERNET, E-MAIL &amp; BEYOND"</b> AECPG 7:00 - 9:00pm Clive Sanders	18
22	23	24	<b>25</b> <b>"Windows98/ME"</b> APCM 7:00 - 9:00pm Phil Shortell	26	27	28
29	30	<b>1 October</b> <b>DIRECTOR'S MEETING</b> CBW Begins at 7pm <i>Everyone Welcome!</i>	<b>Welcome back! Eileen Begley's                      NEW Digital Art &amp; Photography                      Workshops start in September!</b>			

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## NEED HELP? CALL MBUG F1

Just as your computer keyboard has an "F1" button to push when you want help, MBUG-PC "F1 for Help" volunteers will respond to your specific computing problems. Come to us with your questions during MBUG-PC meeting breaks -- look for our "F1" name tags. Or contact the **F1 for Help** team by e-mail. We offer our services free of charge with the understanding that MBUG-PC, its Board of Directors, and the F1 volunteers themselves are in no way responsible or liable for the accuracy or the outcome of any advice or suggestions. Leave a message at our **MBUG Answering Service** (373-6245) or contact:

■ **Jim Anway (WindowsXP)**

STRICTLY Wednesdays & Fridays  
from 2p.m to 5pm at 625-5618

■ **Lee Keely (Access)**

Prefers e-mail at [leekeely@attbi.com](mailto:leekeely@attbi.com)  
or call 626-8033

■ **Bob Stephan (Genealogy)**

E-mail to [bstephan@redshift.com](mailto:bstephan@redshift.com)  
or call only between 9am-5pm  
646-1899

■ **Clive Sanders (Windows95/98/2000)**

E-mail to [simbacli@pacbell.net](mailto:simbacli@pacbell.net)  
or call only between 1pm to 9pm  
375-5376

*Pretty good at solving pc problems?*  
**Join our MBUG-PC F1 for Help Team. Share your knowledge! ♦**

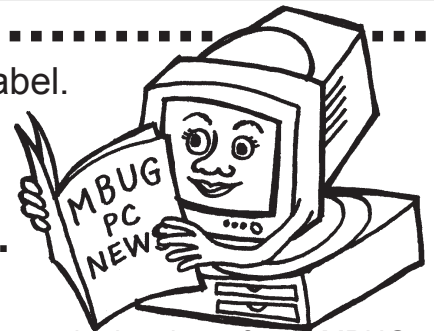
Check your (upside down) label.

Does it say  
"Exp: August / 2002"?

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Renew today!**

Check the mailing label above for the expiration date of your MBUG membership and Newsletter subscription: Electronic \$20, US Mail \$25, both \$35. Many members also include a tax-deductible contribution to the equipment fund. Send your name, address, telephone and e-mail address with your check to: Monterey Bay Users Group-PC, 177 Webster Street, #A-354, Monterey, CA 93940.

**Check your label above!**



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We will raffle all donated hardware/software/class certificate gifts at upcoming MBUG-PC General Meetings. Proceeds from raffles and other cash donations both allow lucky winners to get bargain items and help MBUG-PC keep this non-profit, tax-exempt, charitable educational organisation running!