



# mbug-pc newsletter

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## The games the thing...



...to keep both  
mind and mousing  
nimble.

See Vista Games review on  
page 13.

## ANSWERS TO YOUR GOOGLE QUESTIONS

For the October General Meeting, **Krystlyn Giedt** of **KG Graphix** returns to tell us more about the next big thing in computing—using the Internet for programs and data storage instead of our own desktop PCs—and specifically, about Google's role in this transition.

Google is an ever-expanding experiment in the most useful tools and methods in today's technology world. In just recent months, Google has unleashed **Google Voice** inside **Gmail** for free phone calls through the computer, **Priority Inbox**, which learns which e-mails mean the most to you to better prioritize them, and the ability to access two Google accounts at one time for multi-tasking; they have also announced **Google TV** for making your TV time an even richer experience.

No matter what your profession or computer skill level, Google most likely makes a product to fit. The goal of this presentation is to take your pre-submitted questions to inform you of the products or releases you want to know about, as well as to try to help everyone get the most out of their Google experience!

Krystlyn has set up a secure online form to collect your question for the presentation. Please copy and paste this link into your web browser, go to the form, and submit questions before the meeting:

<https://spreadsheets.google.com/viewform?hl=en&formkey=dGczTldnM2JQTjFfQl9sVk55a3dJVHc6MQ#gid=0>

Krystlyn is the owner, designer, and developer for **KG Graphix**, which helps businesses and individuals take their ideas, wants, and needs and transform them onto paper and web. **KG Graphix** does graphic design, website design and development, personalized wall art, and brainstorming. To see her work, visit Krystlyn's website at [www.kggraphix.com](http://www.kggraphix.com) or for more information contact her at [k.giedt@gmail.com](mailto:k.giedt@gmail.com). ♦

**WEDNESDAY October 13, 2010**

**7:00 to 9:00 pm**

**Hilltop Park Center**

**871 Jessie Street, Monterey**

**FREE to MBUG Members and the General Public**

# Volunteers Critically Needed NOW at MBUG !

## Program Director

Contact and schedule speakers for monthly General Meetings.

## Workshop /SIG Leaders

Run workshops or Special Interest Groups monthly/bi-monthly/quarterly.

## Meeting Reviewers and Columnists

Attend General Meetings/ongoing workshops; write meeting reviews or regular column on hardware or software, review favorite website, etc.

E-mail or call President **Jack Lewtschuk** at [blacklion@royal.net](mailto:blacklion@royal.net)

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**SUBSCRIPTION:** See back cover for rates.

**NEWSLETTER AD RATES:** Special rate for local business card ads (approximately 1/10 page) is \$30.00 for 6 issues or \$50.00 for 12 issues. Full and partial page ad rates are available upon request.

MBUG will publish at no charge classified ads for individual subscribers who have computer hardware or software for private sale. For advertising information contact Carolyn Lake at [lakelyn@comcast.net](mailto:lakelyn@comcast.net).



**Benefits of MBUG-PC Membership:**  
**Free Computer Help (see page 11 for details),**  
**Monthly MBUG-PC Newsletter,**  
**and a 15 to 20% Discount on**  
**Computer Books at Borders and**  
**Waldenbooks with MBUG-PC Membership**  
**Card (see Don Slaiter for a card).**

# THINGS, THINGLETS & THINGASSOS

**S. Jack Lewtschuk**  
MBUG-PC  
Columnist



photo: Bill Hyley, MBUG-PC

## THINGS, THINGLETS & THINGASSOS

### Why Back Up Your Computer If You Have System Restore?

Well, “System Restore” does NOT restore the entire “system”! System Restore only works with a FEW system files and settings. When System Restore is on, it periodically creates a restore point for your registry; we are very happy about that. Have your instructions ever warned you that before you do ANYTHING to your registry you should back it up? Well, when you do, you are actually creating a “restore point” for your registry settings.

A restore point created by System Restore will also include some other files. However, System Restore does not capture your data files. It will not recover or repair damaged files. It does not uninstall software; therefore, some unwanted files or folders might be left on your system. System Restore does not save old copies of your files and settings. So, if your system crashes and you need to repair or reinstall Windows, System Restore will not be “Johnny on the spot.” Regular backups of data files are still needed.

What good is System Restore? It is used to recover from, that is, roll back, recent changes in the system. If you download an update or driver and it causes a problem, System Restore will help undo the offender.

#### Suggestions:

1. Before downloading, create a restore point, although most programs do so automatically.
2. Before troubleshooting a problem, just in case, create a restore point.

The intent is that a restore point be used to recover from something that happened a day or two ago. Although restore points are often kept for longer periods of time, the problem is that so much is constantly changing on your system that rolling back to a significantly older restore point can also have unexpected side effects as more changes are undone than you might expect.

Restore points disappear over time. There is only so much room for restore points, depending on the disk space available. After the space is filled, each new restore point will dump the oldest one. You can create restore points, but many are created automatically. How do you know if System Restore is even on? Do you want to turn off System Restore?

#### Steps to turn ON System Restore (XP)

1. Click “Start,” right-click “My Computer,” and then click “Properties.”
2. In the System Properties dialog box, click the “System Restore” tab.
3. Click to clear the “Turn off System Restore” check box, or click to clear the “Turn off System Restore on all drives” check box.
4. Click “OK.”

#### Steps to turn OFF System Restore (XP)

1. Click “Start,” right-click “My Computer,” and then click “Properties.”
2. In the System Properties dialog box, click the “System Restore” tab.
3. Click to select the “Turn off System Restore” check box, or click to select the “Turn off System Restore on all drives” check box.
4. Click “OK.”
5. When you receive the following message, “You have chosen to turn off System Restore. If you continue, all existing restore points will be deleted, and you will not be able to track or undo changes to your computer,” click “Yes” to confirm that you want to turn off System Restore. After a few moments, the System Properties dialog box closes.

#### Steps to turn OFF System Restore (Vista)

(In Windows Vista, System Restore is ON by default.)

1. Click on the “Start” button (lower left of screen) to open your Start menu.
2. Click on the Control Panel menu option.
3. Click on the System and Maintenance menu option.



4. Click on the System menu option.
5. Click on System Protection in the left-hand task list.
6. Uncheck the check boxes next to each hard drive listed under the “Create restore points automatically on the selected disks” section.
7. You should click on the “Turn System Protection Off” button.
8. Press the “Apply” button and then “OK” button. System Restore is now disabled on your computer.

### Steps to turn ON System Restore (Vista)

1. Click on the “Start” button (lower left of screen) to open your Start menu.
2. Click on the Control Panel menu option.
3. Click on the System and Maintenance menu option.
4. Click on the System menu option.
5. Click on System Protection in the left-hand task list.
6. Put a checkmark in the check boxes next to each hard drive listed under the “Create restore points automatically on the selected disks” section.
7. Press the “Apply” button and then the “OK” button. System Restore is now enabled on your computer.

### How about Windows 7?

Microsoft provides a video for you to watch for this 21st Century operating system:

<http://windows.microsoft.com/en-US/windows7/Turn-System-Restore-on-or-off>

### Optical Mouse Care

You may have had a problem with older ball-style mice if the crud from a desktop or mouse pad worked into the ball and onto the sensing rollers, interfering with the mouse tracking. Optical mice are not susceptible to those problems because there are no longer any moving parts, but the dirt accumulating from surface areas can still affect your mouse. The optical mouse can still be affected due to poor “mouse keeping.”

Look underneath your mouse. Is there an accumulation of dirt, hair, debris, or crumbs along the pads that the mouse slides on? This buildup can alter the distance between the optical sensor and the mouse pad and cause tracking problems. Clean off the bottom of the mouse and any dust or hair from the sensor; a short blast from a can of compressed air should do the trick.

Also, think about the surface your mouse uses. Optical mice work by detecting light reflected from the texture

of a surface. That texture breaks up the light signal and provides the “pulses” that register movement. If you try to use an optical mouse on a very smooth surface (such as glass, shiny metal, slick paper, etc.) without sufficient texture, the mouse may not work properly.

### Broadband Race

According to a report from Akamai, titled “State Of The Internet,” broadband users in Delaware have access to the highest speed Internet in the country. Delaware averages 7.6Mbps (megabits per second) per connection, while the rest of the country averages significantly slower 3.8Mbps connections. The next closest state, Vermont, offers average connections at 5.8Mbps, followed by Massachusetts (5.7Mbps), New Hampshire (5.6Mbps), and Rhode Island (5.4Mbps).

Compared to the rest of the world, the United States is woefully behind other tech-centric countries, ranking 22nd in broadband speed. South Korea ranks highest with 11.7Mbps, followed by Hong Kong (8.6Mbps) and Japan (7.6Mbps). Despite the lag, some U.S. cities offer blazing fast connections including Berkeley, CA (18.7Mbps), Chapel Hill, N.C. (17.5Mbps), and Stanford, CA (16.9Mbps). ♦

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## RAFFLE PRIZES

Wednesday  
OCTOBER 13,  
2010



➡ **WIN GREAT PRIZES** ⚡

4GB and 2GB USB Drives  
Casio Calculator  
USB Hub  
Tensor Table Lamp  
Cordless Mouse  
3 Reams of Paper  
CD-Rs, DVD+Rs  
...and more...

*Tickets \$1 each, 6 for \$5, 15 for \$10. Raffle proceeds benefit MBUG educational activities*

# THE FRUGAL COMPUTERIST

photo: Bill Hyster, MBUG-PC



by Bob  
"I Don't Do  
Windows"  
Stephan

## RANDOM ACCESS

**Correction:** Two issues ago I posted the hours for the Family History Center on Noche Buena in Seaside. I was behind the times. The correct hours are Tues-Wed 9 am-9 pm; Friday is from 9 am to 1 pm and Saturday by appointment. Call 394-1124 during office hours for information.

## Follow-up: Highly Secure Online Storage Service

Last month I included an article about this service at **DataInherit.com**. I gave it a try and have entered about a third of my user IDs, passwords, and other information I wanted to store so far, and I found that it works as advertised. I was very pleased with it overall as to ease of use and clarity of information. As far as security, I will have to take them at their word as I have no way to evaluate that, but I have found no adverse reports on it.



*This month we present excerpts from several of Dick Eastman's recent articles. Although Dick mentions genealogy, these articles have much broader application and may be useful to a wide range of interests. The words are those of Dick Eastman and the references are to his original articles for more detailed information. These articles are from **Eastman's Online Genealogy Newsletter Vol.15 Issue 37 (13 Sep. 2010)** and are copyright 1996–2010 by **Richard W. Eastman**. They are re-published here with the permission of the author. Information about the newsletter is available at [www.eogn.com](http://www.eogn.com).*

## A Tablet Computer That Uses Windows 7 and Google's Android Operating Systems

NOTE: You can read the complete article at <http://eogn.com/wp/?p=11579>. **Apple** has had a runaway success with its **iPad** tablet computer. While running Apple's own proprietary operating system, Apple sold one million iPads in the first 28 days it was available. The handheld computer sales have apparently continued at nearly the same pace ever since. I have one and love it.

One of the major disadvantages of the iPad is its proprietary iOS operating system. That means the iPad cannot run programs designed for either **Macintosh** or **Windows**. All programs must be custom-written for the iPad. Several genealogy applications have appeared for the iPad but none of them match the power and capabilities of the typical Windows or Macintosh genealogy program. A new solution now appears on the horizon.



*ViewSonic ViewPad 100*

Hardware maker **ViewSonic** has unveiled a 10-inch tablet computer that will dual boot. That is, when booting the new computer, the user may select either **Windows 7 Home Premium** or **Google's Android 1.6** operating system.

In theory, the new handheld computer should be able to run any Windows genealogy program, including The Master Genealogist, RootsMagic, Family Tree Maker, Legacy Family Tree, AncestralQuest, Branches, or any of the other products available today. I will stress the phrase "in theory," as none of those programs have yet been tested on the **ViewPad 100**.



The new system should have plenty of disk space available on its 16 gigabyte solid state drive. That should be plenty to hold both operating systems, a genealogy application or two, a large database, and several other applications as well.

The specs for the ViewSonic tablet also include several other useful features, including wireless Internet (WiFi), **Bluetooth** capability, one gigabyte of RAM memory, and a touch screen display with 1024 x 600 resolution. There's also a 1.3 megapixel webcam.

The inclusion of the **Android** operating system makes it even more interesting. While only one Android genealogy application is available to date, the instant-on capabilities of Android make it great for checking e-mail and using a web browser.

The ViewSonic ViewPad 100 has one major problem, however. It will cost consumers roughly \$850 USD, almost double the cost of an Apple iPad. I can't imagine ViewSonic will ever sell many of these tablet computers at that price. The idea of a dual boot system is an interesting one. We'll know more about the ViewPad 100 when it's released sometime in October.

Do you have comments, questions, or corrections to this article? If so, please post your words in the Standard Edition newsletter at <http://tinyurl.com/2dxycn>. You can read more at <http://www.pocket-lint.com/review/4987/viewsonic-viewpad-100-windows-android-tablet>.

## A Review of VirtualBox in PCMag.com

I have written a number of times about running Windows programs on Macintosh or Linux computers or even running Macintosh or Linux programs on Windows computers. One of my favorite tools for such things is **VirtualBox**, a free program. With it, I can run **Windows** programs on both my **Macintosh** and **Linux** computers.

NOTE: VirtualBox is free but if you wish to run Windows programs on either Macintosh or Linux, you will also need a copy of Windows, which certainly is not free.

I've been using VirtualBox for several years and love it. Now **PCMag.com** has a review of the same

virtualization software. The review's "Bottom Line" states, "**Oracle's VM VirtualBox** is a powerful, free, and open-source virtualization tool—but you'll have to do some tinkering to make it work for you."

You can read the full review at <http://tinyurl.com/33dtflq>. Do you have comments, questions, or corrections to this article? If so, please post your words in the Standard Edition newsletter at <http://tinyurl.com/25oguej>.

## Five Best Free Websites to Learn Foreign Languages

Want to learn the language of your ancestors? I'd like to learn one language well enough so that I could at least read the vital records that are available on microfilm. I'm not as concerned with conversations; I'd like to simply read the information I seek.

Normally people attend classes to learn new languages. What they do not realize is that there are a number of online resources that can be used to learn foreign languages. Now you can find no less than five free online sites [that] claim to help you learn the language you wish.

**Smashing Apps** has a list of five such sites. Not all of them help you learn all languages, however. Some only teach Chinese and Japanese, while others focus only on Western European languages. However, you may find assistance if you start at <http://tinyurl.com/29wnsgw>. Do you have comments, questions, or corrections to this article? If so, please post your words in the Standard Edition newsletter at <http://tinyurl.com/39xqcn5>. ♦

*Bob "I don't do Windows" Stephan has over 40 years of computing experience. He welcomes comments and questions that The Frugal Computerist can respond to by e-mail to [stephan.bob@gmail.com](mailto:stephan.bob@gmail.com). Bob's NEW home page is at [bobstephan.com](http://bobstephan.com).*

**Smashing Apps** recommends these programs and websites to help learn languages:

- ❶ LiveMocha: <http://www.livemocha.com>
- ❷ Word2Word: <http://www.word2word.com>
- ❸ LangoLab: <http://en.langolab.com>
- ❹ Busuu: <http://www.busuu.com>
- ❺ Skritter: <http://www.skritter.com>

# BOARD ISSUES: COMMUNICATION

**S. Jack Lewtschuk**  
MBUG-PC  
President



photo: Bill Hyley, MBUG-PC

## MBUG LISTSERV

After reading some of the responses to “Survey #2” and polling the MBUG audience, I have come to the conclusion that it is time, again, to talk about the **MBUG listserv**.

I hope that, in the near future, we will be able to dedicate a **SIG** (Special Interest Group) meeting to the subject.

Listserv is a means of communicating between an individual member and the rest of the members. Listserv is a closed e-mail group that has been around for many years, yet very few members are subscribing and even fewer are posting. Perhaps you have these questions:

### How can I benefit from listserv?

Examples:

1. You have a technical question. You “post” it on the listserv, and all other members read it. Somebody knows the answer, and he or she “posts” it. Now everybody knows the answer.
2. You are looking for software/hardware. You “post” your inquiry, and everybody reads it. Somebody has the software/hardware or a good lead on how to locate it, and he or she will reply.
3. MBUG has an announcement (meeting announcement, change in schedule, malware warning, or update announcement). You get the up-to-the-minute information.
4. You receive computer tips and tricks shared by other members.

### What can I expect from listserv?

No cost.  
No spam.  
No commercial messages.  
Your e-mail address will not be given away or sold.  
The listserv is monitored (by MBUG’s webmaster, Ed West); therefore, nothing but computer-related and MBUG-related messages are released.  
You will not be overwhelmed by messages.

You can be an active participant in the listserv (by “posting”) or a passive participant (by reading).

### How do I sign up?

Go to the MBUG website ([www.mbug.org](http://www.mbug.org)) and scroll to the bottom of the first page. The instructions can be found there.

Or, go to <http://listserv.redshift.com/mailman/listinfo/mbug> .(Copy and paste this address into the address box on any web page and hit the Enter key.)

Or, call an F-1 for Help volunteer or a Board member to get assistance. (See page 11 or page 2 of this Newsletter for phone numbers and e-mail addresses.)◆

[blacklion@royal.net](mailto:blacklion@royal.net)

## Write a Hardware, Software, Service, or Website Review



**Have a computer-related experience, good or bad, to share with MBUG?**

Your hardware or software experiences with a favorite or most-hated website, program, OS, piece of peripheral equipment, cellphone, digital camera, or “toy” are welcome.

Contact **Carolyn Lake**  
Editor, MBUG Newsletter  
at [lakelyn@comcast.net](mailto:lakelyn@comcast.net).



# COMPUTER POWER NOTES & TIPS

**Star Reiersen**  
Columnist

## REMEMBERING SHORTCUTS



photo: Nelson French, MBUG-PC

An article in The Herald this morning reminded me that I find memorizing computer shortcuts by referencing lists to be a challenge, but a story I was told when I worked for Burroughs Corporation in the 1970's has made some shortcuts a natural progression. Here is the story—in hope that it helps you work more efficiently, too.

When Burroughs hired me, I had not heard of a memory calculator or even gotten proficient at using a ten-key, so I was mystified at the “extra” keys on the posting machines I was told to sell. To help me make sense of the keys labeled CTRL and ALT, my boss explained that the primary clients for Burroughs were big banks, banks that had marble countertops and rows of 18” openings for the tellers to work behind. Banks had a lot of money invested in real estate and instilled confidence by looking substantial and SOLID. Adding machines that would require banks to redesign every teller cage would be a “hard sell.”

Faced with the need to get banks to buy computers, Burroughs engineers decided to add two keys to the standard typewriter keyboards that occupied the 18” cubicles. Instead of having to convince the banks to redesign every teller's area, the tellers could DOUBLE the functions of the regular width keyboards by holding down one of the “extra” keys and tapping one of the standard alphabetic keys. Every alpha key could do four functions just by adding the Shift or the CTRL or the ALT key. Thus, over 100 operations would be possible without significantly enlarging the keyboard. Easy sell.

Reminding myself of how the CTRL key can be used in combination with other alphabetic keys made it much

easier to remember that CTRL + P prints, CTRL + S saves, CTRL + O offers a list of documents to Open, and CTRL + N lets you make a New document.

It would be nice if CTRL + P “pasted,” but since CTRL + P had already been assigned to printing, CTRL + V is the paste command. The way I remember this shortcut is to think of the V as the way we indicate that we need to insert a word between words when we are writing in longhand. Thus CTRL + V makes space to insert (or PASTE) a phrase into a document. Extending the model even further, it is easy to see how CTRL + B makes BOLD start (and CTRL+B again makes bolding stop). Guess what CTRL + U does? Right! Underline. These combinations work in Word, WordPerfect, Excel, Lotus—you name it—ALL PROGRAMS. Worth learning, I think.

Personally, I do not depend on keyboards with the special Microsoft logo key because I use so many keyboards that are not made by Microsoft, but every computer keyboard has the CTRL key and the P, S, B, U, and V letters. Those are the shortcuts I use most. ♦

[star@computerpowerstar.com](mailto:star@computerpowerstar.com)

## Smart Computing

### Print Subscription Includes:

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members. It's a great source of information and  
has been a generous donor to our educational  
program for many years.**

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# Before Sending an E-mail

by **Hewie Poplock**

Central Florida Computer Society, FL

<http://www.cfcs.org>

*This article has been obtained from APCUG with the author's permission for publication by APCUG member groups; all others require the permission of the author.*

I get a lot of e-mail. I mean a lot! I am sure that most of you do, too. I have some suggestions for you and for you to pass on to your friends and family.

On average, 51.1% of readers spend less than 2 seconds looking at your e-mail, according to a blog from a company that tracked over 4 million e-mail opens. Of course, they were tracking advertising campaigns, but every e-mail that you send should be just as important to you and to your recipients.

I have unscientifically found that most people trash your mail if there is no subject. If there are several topics in the e-mail, you will be lucky if they notice or remember one of them. If the important stuff in the message is below the first paragraph and especially if they have to scroll to see it, it probably will not get read at all.

If the message is in all caps or all lower case, it may not get read or may be blocked by a security program. If there is no way to tell who sent the message, it may not get read. Who the heck is bigfoot1000@\*\*\*\*.com? Sign your message and use your full name. I know more than one Mary and more than one Mike. If you mention that you read an article or saw some information, give a link and make it a link. Most e-mail programs will interpret a complete URL as a link—<http://www.hewie.net>, but not just the domain (hewie.net). Give credit to the original author. When I see a tip and the article says, "I did..." I expect it to be you and not Kim Komando!

Don't forward a lot of jokes. Your friends don't really want them and most don't think all of them are that

funny either. Sending one once in a while is nice, but it is spam if you send several. If you find a link where you see a lot of jokes, forward the link, not the jokes.

If you send a message to several people, use the BCC so that your address book doesn't become someone's spam list. If you are replying or forwarding a message, clean it up. You should remove the >>> in the message or other indicators that the messages has been forwarded a bunch of times. If it contains an ad, delete the ad. If you care enough about the topic and the recipient, take the time to make the message presentable and readable.

In summary (and a few more items):

- Keep the message to 1 subject
- Include a Subject and keep to it, if in a thread
- Change the Subject if the thread changes
- Try to keep your message to 1 paragraph or 1 screen
- Separate paragraphs with a blank line
- Keep the main thought at the top
- Use as good English as you are able. Use upper & lower case and punctuation.
- Sign your message with your name. In most cases use your full name
- Include links and use the full link
- Clean up replies and forwards
- Keep the jokes at a minimum. If you find a good source, send the link.
- Be sure to use the BCC for addresses if sending to a list of people
- Delete ads and repeated info in replies and forwards
- Look at your message before you send it. Do you want a message like this?

If it is hard to tell your family or friends about some of the best practices for sending an e-mail, send a copy of this article. ♦



***"No matter how much you push the envelope, it'll still be stationery."***

*Source:  
One of those e-mails that  
people send with jokes.*

# MBUG-PC SUPPORTERS

**James W. Anway**

**Computer Consultant**

Retired IBMer

Phone: 831 625-5618

Fax: Call first

**Windows XP - Vista - Windows 7**

Trouble shooting, tuning,  
& training

**Adobe Photoshop - Premiere**

Tuning & training



**Bob Weisensee**  
Production Supervisor  
bob@ctimls.com

**CREATIVE TECHNOLOGY**  
of Sarasota, Inc.  
5969 Palmer Boulevard  
Sarasota FL 34232-2841

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FAX (941) 379-2933

**COMPUTER POWER**

**Star Reierson**

star@computerpowerstar.com

1173 Ninth Street Mon-  
terey CA 93940

Phone: (831) 373-3919

Fax: (831) 373-0671

*Lakelyn*  
**graphics**

**Carolyn S. Lake**

798 Lighthouse Ave, #194  
Monterey, California 93940

phone: 831-643-2023

email: lakelyn@comcast.net

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# FourWinds Travel



Where the good times begin <sup>SM</sup>



*Dan Presser in Borneo discussing conservation awareness with a local Headman.*

■ **Dan Presser, Owner**

**26080 Carmel Rancho Blvd., Suite 103**

**Carmel CA 93923-8757 ■ (831) 622-0800**

**Fax (831) 622-9467 ■ CST #1000683-40**

[info@fourwindstravel.com](mailto:info@fourwindstravel.com)

## raffle items wanted

**Cleaning House? Reorganizing? Getting A New PC?**

**Donate** new or nearly-new computer-related items (books, hardware, or software)\*  
Call **Don Slaiter** (655-4443) or bring items

to any MBUG function. **Contact**, or tell us about, suitable vendors from whom MBUG  
might get raffle items. **Save** your money and buy lots of tickets at raffles!

All proceeds benefit our educational activities.

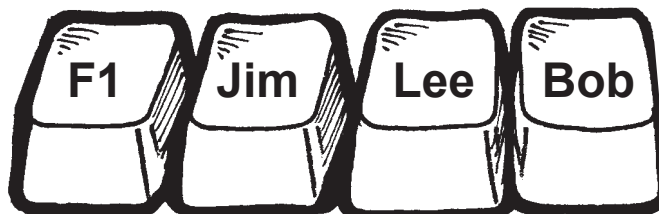
*\*Items will be sorted for the raffle, the "freebies" shelf, or responsible recycling*

## Computer Help - Just a Click or Call Away with MBUG F1

You know you push the "F1" button on your computer when you need help. But do you also know that you can call or e-mail **MBUG-PC "F1 for Help"** with your computer questions?

**Our expert team of F1 Volunteers** will share their experience on software and hardware. To get computer help:

- (1) Contact any of the people listed.
- (2) Ask questions during any MBUG-PC meeting break or Q&A session.
- (3) Leave a message for **Don Slaiter** (831) 655-4443 (voice mail) or call 657-4154.
- (4) Send a message to all members through the **MBUG-PC Listserv** ([mbug@listserv.redshift.com](mailto:mbug@listserv.redshift.com)) **in plain text only** (NO html, please!).



### ■ Jim Anway

STRICTLY Wednesdays & Fridays  
from 2 pm to 5 pm at 625-5618

### ■ Lee Keely

Prefers e-mail at [Lee@leekeely.com](mailto:Lee@leekeely.com)  
or call 233-6995

### ■ Bob Stephan

e-mail to [stephan.bob@gmail.com](mailto:stephan.bob@gmail.com)  
or call only between 9 am-5 pm  
646-1373◆

### Services are free of charge

*(with the understanding that MBUG-PC, its Board of Directors, and the F1 Volunteers themselves are in no way responsible or liable for the accuracy or the outcome of any advice or suggestions).*



1025 Lighthouse Avenue  
Pacific Grove, CA 93950  
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Fax (831) 646-6578

## Computer Classes - 2010

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Genealogy Online, InDesign, Windows  
Vista, and more.

Register online: [www.pgusd.org](http://www.pgusd.org)



# TRAVELING TRAINER FROM CA TO MN

**Debbie Jones**  
Columnist

## ON THE ROAD WITH OFFICE 2010



photo: Bill Hyley, MBUG-PC

This month I had the opportunity to go to very different locations to do some training. The areas could not have been more different, the companies totally opposite, but what I was brought both companies was the same topic; transitioning from an older version of Microsoft Office to the newest version, **Office 2010**.

Although my message was the same for both areas, it was the only thing that remained constant.

The first destination was **Century City** in Southern California. It was a Fortune 500 company that was looking for a company that could go to several different locations and teach different programs to different departments. In the first training I gave, there were two remote locations brought in via WebEx.

This company was very much a So. Cal. company with everything right there in the office building for the company: food, gym, day care, and much more. Very futuristic, very progressive, they had updated their entire IS department and were ready and eager to get the new computers out to all the users, which happened within the week that I trained them. This timing works very well for retention and keeps the anxiety down.

My second location did not even register on my GPS, which took me to the closest town and that was as far as it would go. After visiting, I understand why. One main street, six cross streets, and you are through the town. My directions were to drive into town (15 miles from the nearest road or freeway), follow the road to the end of town, and turn right; "you can't miss it." They were right; I could not miss it. There it was, this huge, partly uninhabited building. I was not in CA any more, very much more like Kansas, except much more

rural. In fact, I was in **Round Lake, Minnesota**.

Now believe me, I have nothing but love for this area of our wonderful United States, but remember I am a native Californian, a so native Californian. Okay, we have orange groves and vineyards, but there is nothing like that in SD and MN.

I landed in Sioux Falls, SD, and drove an hour and a half to the town where I was staying, then another 30 miles to the town where I was training. They had to open the bar for lunch so the company's Information Systems vice-president could take me to lunch. They were interviewing three different companies to come in and train their 500 employees. This very rural location was their corporate office.

The VP of IS had been there since 1987; all I could say was WOW! He wanted someone to demonstrate the new Office 2010 features in an hour, not to teach, just to demo. It was very difficult for me not to teach even a little bit, but I tried to adhere to his request, even though when I was just demoing, it was hard for the attendees, none of whom had computers in front of them. Therefore, it was very hard for the group to follow along or to understand how things worked.

I was to stay a second night because they could not get me home the same night as my training, and my hotel was on one of the main roads in Sioux Falls. As I drove to the hotel, I saw street signs all over the place saying there would be roadwork and closure of the same road from that evening until 7:00 the next morning. I asked the front desk person about the schedule; he said, "Yep, not sure if this part of the road will be what is closed; last week when they did another part of this road, it was actually closed for two days. You should of seen that! What a mess."

Needless to say, I found a different hotel on a different street. I loved meeting all the folks there and learning about them, their ideas and values. I got a really good look at Middle America and what is important to them. Even the area is different: two crops, corn and soy, or you ranch with cows. It is unique to see homes and farms so spread out, yet everyone knows what everyone else is doing. Here, I know my immediate neighbors, but anything further than that, and I have no idea who they are and what they do. I guess I will always be

a California girl at heart and have dreamier, imaginative goals. The women were very surprised I was doing all this traveling alone and could not believe I did not have a husband and kids—ahh, well.

Next trip I am winding up for is a three-week stint in Australia; I leave October 14 and will return November 5. I will give you a review and some pictures of that continent when I get back. ♦

[debbteaches@gmail.com](mailto:debbteaches@gmail.com)

## Smart Computing

### WINDOWS VISTA

Work Hard, Play Harder  
by Tessa Warner Breneman

*Reprinted with permission from Smart Computing. Visit [www.SmartComputing.com/groups](http://www.SmartComputing.com/groups) to learn what Smart Computing can do for you and MBUG-PC.*

They can help alleviate boredom, assist in procrastination, or get you in trouble at work. The games bundled with **Windows Vista** are a guilty pleasure for many Windows users, and Vista offers a diverse group of programs for all age groups and proficiency levels. So, whether you're looking to entertain yourself at the airport on your laptop or while taking a break, the Games Explorer can provide you with engaging entertainment.

#### The Basics

To open Games Explorer, click the Start menu, click All Programs, select Games, and then select Games Explorer. When you open each of the games for the first time,

you will be prompted to choose a proficiency level (such as Beginner, Intermediate, or Advanced). Once you feel you have reached a new level, you can boost the difficulty level inside each program by clicking Game and then selecting Options. (Note that not all games will have a variety of levels.) Under the Game menu, you can also change the appearance of some games (such as background or board colors and the appearance of card decks, for example). Here, you can also see statistics, which are compiled from every game played through a user's account.

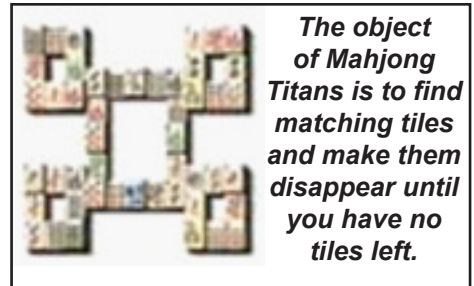
When you are ready to quit or start a new game, click Game and then New Game or Exit. To save your progress in a game, choose Save when you exit the program. The next time you open the program, you will be prompted to continue your saved game or start a new one.

#### The Games

Windows Vista is typically bundled with nine games. Although most of these games are easy to learn, you can find the rules for each game and tips for playing it under the Help menu. Click Help, choose View Help, and then click the links to show the text of each Help topic.

**Chess Titans.** Whether you've been playing chess for decades or you're just starting to learn, Chess Titans can help sharpen your skills. You have the choice of playing against the computer or against another person by clicking the Game menu and selecting either New Game Against Computer or New Game Against Human. To move each chess piece, first click the piece on the board and then the square you

want to move it to. When you click a chess piece, the available squares illuminate so you know what options are for moving the piece. If you see that your king is sitting on a red illuminated square, it's in checkmate and you've lost.



**Card games.** FreeCell, Solitaire, and Spider Solitaire are single-player card games. To move cards, click a card to select it and then click the location you want it to go to. You can also drag cards to new locations. As you're playing the game and you find yourself stuck (but the computer has yet to tell you that you've lost), you can click the Game menu and then select Hint. This illuminates the borders of

*continued next page*



#### DISCOUNT DEALS FOR MBUG MEMBERS

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cards and locations you could potentially move your cards. Additionally, hints automatically appear if you don't make a move after about 30 seconds. If you want to stop receiving tips automatically or change any of the other game options, click Game and then Options. At the bottom of the game window, you'll find information pertaining to each game, such as the score or how much time has passed.

[ . . . ]

**Mahjong Titans.** The object of this single-player game is to find matching tiles and make them disappear until there are no tiles left. The tiles disappear when you click each of the matching tiles, but you can only click tiles that have a match. The catch is that the tiles must be free. According to the Mahjong Titans Help page, a free tile is one that "can slide free of the pile without bumping into other tiles." At the bottom of the program, you can view the available matches, how many tiles remain, your score, and how much time has passed. Note that some tiles are worth more points than others, and you can find hints under the Game menu.

**Minesweeper.** This classic Windows game received a facelift for Vista, but the object remains the same, which is to uncover all the squares without uncovering a mine. You can replay the same board to help you remember where all the mines are, or you can take your chances with a different game board each time. The numbers that are uncovered refer to the number of mines located in the eight squares that surround it. You can flag questionable squares by right-clicking them or add a question mark by right-clicking a second time. The time is kept at the bottom of the window, along with the number of mines on the board. [ . . . ] ♦

*To read the complete article, see Smart Computing Magazine Sep. 2010. Vol. 21 Issue 9, p. 30.*

## GENERAL MEETINGS

Hilltop Park Center  
871 Jessie Street, Monterey  
7:00 to 9:00 p.m.

MONTH	BOARD Thursdays	GENERAL Wednesdays
October	7	13
November	4	10
December	2	8

*The Board meets at Canterbury Woods at 7:00 p.m.*

## Coming in NOVEMBER

### PREVENT/REPAIR: SPYWARE & VIRUSES

**Michael Wecker**

Wednesday, 10 November

7:00 to 9:00 pm

Hilltop Park Center, Monterey

With more than 16 years in the computer field, **Mike Wecker**, owner of **Carmel Computers**, zeros in on spyware, adware, and viruses as still the predominant preventable issues in computer health. Next month, Mike comes to MBUG to discuss treatment and prevention of these destructive programs that affect just about everyone's computer at one time or another.

Mike has been operating Carmel Computers in Carmel Valley since 1999, providing software and hardware sales and repairs and training. He also finds time to be an Engineer/EMT with the Cachagua Fire Protection District and to chair the Monterey County EMS Liaison Committee.

Questions in advance? Contact Mike at 250-6094 or e-mail at [mwecker@redshift.com](mailto:mwecker@redshift.com). ♦

**Could YOU be ONE of the FIVE very important people in MBUG's future? Volunteer for the Board!**

### \*RUN YOUR OWN SIG!

4th Wednesdays (except in Nov. and Dec.) are available for **Special Interest Groups (SIGs)**. See calendar on pg 15.



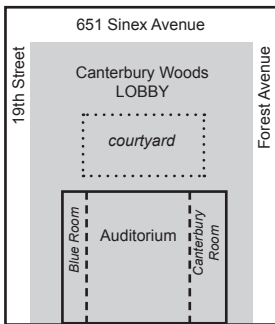
*Present topics, conduct discussions, or introduce speakers of your choice and interest in the format of your choice: lectures, demonstrations, tutorials, or discussion of general computer-related topics.*

Contact **Jack Lewtschuk**, [blacklion@royal.net](mailto:blacklion@royal.net) or **Carolyn Lake**, [lakelyn@comcast.net](mailto:lakelyn@comcast.net).

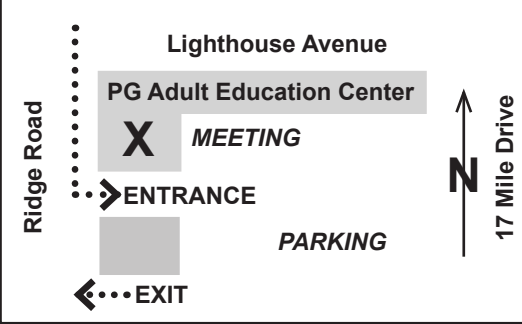
# MBUG-PC Calendar of Events - OCTOBER 2010

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7 <i>DIRECTORS MEETING</i> Canterbury Woods PG Canterbury Room Begins at 7:00 pm <i>Everyone Welcome!</i>	8	9
10	11	12	13 "Google Questions" Hilltop Park Center Monterey 7:00 to 9:00 pm Krystlyn Giedt	14	15	16
17	18	19	20	21	22	23
24 31 	25	26	27 This date is available for a SIG * at CBW 7:00-9:00 pm	28	29	30

**Canterbury Woods**  
651 Sinex Avenue  
Pacific Grove

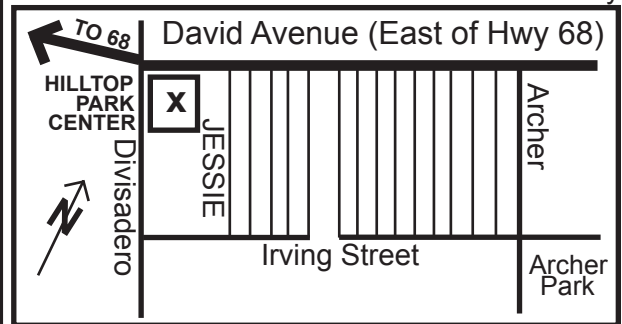


**Adult Education Center, PG**  
1025 Lighthouse Avenue, Pacific Grove




**General Meeting Location**

**Hilltop Park Center**  
871 Jessie Street  
Monterey



## Tentative Calendar November 2010 *Check the November Newsletter for Final Schedule*

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4 <i>DIRECTORS MEETING</i> Canterbury Woods PG Canterbury Room Begins at 7:00 pm <i>Everyone Welcome!</i>	5	6
7	8	9	10 "Spyware & Viruses" Hilltop Park Center Monterey 7:00 to 9:00 pm Michael Wecker	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25 	26	27
28	29	30				



# mbug-pc newsletter

Vol 29, No 10, October 2010  
 PO Box 51611 / Pacific Grove  
 California 93950  
[mbug-pc@mbug.org](mailto:mbug-pc@mbug.org)



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 PO Box 51611, Pacific Grove CA 93950

## MEMBERSHIP REPORT

photo: Bill Hyley, MBUG



**Don Slaiter**  
 Membership Chairman

### THANKS TO OUR DONORS

name	member number
Ella Bigger	1255
Norma Cocklin	1063
Milt Kegley	976
Gayle Robinette	1251

### THANK YOU FOR RENEWING IN 2010

Joe Asling	1232
Ella Bigger	1255
Norma Cocklin	1063
Milt Kegley	976
Emil Kissel	1309
Tom Lovejoy	1318
Harry Nicholson	1072
Connie Perry	1296
Gayle Robinette	1251
Carol Schock	656
Robert Yingling	1292

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If you are an MBUG Member, you are entitled to **JOIN MBUG'S LISTSERV.**

This allows you to:

- Send messages to all MBUG Members on Listserv** (guaranteed to be secure, computer-related, and virus-free)
- Receive current MBUG notices, virus and scam warnings**
- Ask computer-related questions**
- Make computer-related announcements** (regarding donations of or requests for computer-related items)

Register at [www.mbug.org](http://www.mbug.org)  
 or go to

<http://listserv.redshift.com/mailman/listinfo/mbug>.